To: The Viking Archives

Date: 11/14/23

Subject: How to get management reports running on Checkmate if they’re not working

THE ISSUE: The ODBC set for CM is not the same (32 bit vs. 64 bit) as the one for Excel

1. HOW TO DETERMINE:
   1. In Windows search bar search “ODBC” and click on “ODBC Data Sources (64-bit)”
   2. Review “User DSN” tab and see what Excel is running
      1. typically 64-bit
   3. Review “System DSN” tab and see what CHECKMATE is running
      1. Typically or always it runs 32-bit, BUT IT MUST ALSO HAVE 64-BIT TO RUN REPORTS
         1. Provided that’s what Excel is running…basically you have to ensure Excel and CHECKMATE are running the same 32-bit or 64-bit
2. HOW TO INSTALL ODBC 64-bit
   1. Install ODBC 64-bit (this is typical fix)
      1. I saved the ODBC 64-bit install program & these instructions to both OneDrive & Shared Drive (P Drive)
         1. OneDrive Viking > 101. Database Files > 1. CHECKMATE ODBC INSTALL GUIDE
         2. Shared P Drive > CHECKMATE STUFF > 0. ODBC64
      2. Double click and install it
   2. Add ODBC 64-bit
      1. Go to ODBC Data Sources (64-bit)
      2. Go to System DSN Tab
      3. Click Add
      4. Click InterSystems ODBC35 & click “Finish” button
   3. Set the settings for ODBC 64-bit
      1. Once installed, in ODBC Data Source Administrator (64-bit) > System DSN tab click where it says CHECKMATE right next to 64-bit. You need to update here
      2. You can obtain the system settings by
         1. opening up the ODBC 32-bit (type in ODBC Data Sources in Windows search bar and clicking on ODBC Data Sources (32-bit)
         2. In ODBC 32-bit go to System DSN Tab and clicking on CHECKMATE right next to 32-bit (they should be set up identically)
      3. Current system settings at 11/16/23 are:
         1. Name
            1. CHECKMATE
         2. Host (IP Address)
            1. 192.168.1.50
         3. Port
            1. 1972
         4. Cache Namespace
            1. ATI
         5. Username
            1. \_SYSTEM
         6. Password
            1. SYS
         7. Check Box:
            1. “Disable Query Timeout”
      4. PASSWORD - IMPORTANT NOTE: The password is 3 letters, but it doesn’t say what. The password is: SYS
         1. Make sure it’s all capitalized
         2. This password was obtained by ENF 11/14/23 from Brie at Checkmate (our support tech)…I doubt it will change, but if it ever doesn’t work ask her or CM for it.
      5. TEST CONNECTION
         1. Click test connection once you’re done entering settings and ensure it says “connectivity test completed successfully”
   4. If you have any issues contact your local IT badass: Daniel or Elgin